

**PHONE AND WEB CONTACT DETAILS FOR DEDDINGTON PC'S EMERGENCY & RESILIENCE PLAN, JANUARY 2025**

<i>Agency</i>	<i>Tel no.</i>	<i>Website</i>
<b>HEALTH</b>		
South Central Ambulance Service	999 / 112	<a href="https://www.scas.nhs.uk/">https://www.scas.nhs.uk/</a>
Out of hours	111	
Deddington Health Centre	01869 338611	<a href="https://deddingtonhealthcentre.co.uk/">https://deddingtonhealthcentre.co.uk/</a>
Horton Hospital Banbury	0300 304 7777	<a href="https://www.ouh.nhs.uk/hospitals/horton/">https://www.ouh.nhs.uk/hospitals/horton/</a>
John Radcliffe Hospital	01865 221473	<a href="https://www.ouh.nhs.uk/hospitals/jr/">https://www.ouh.nhs.uk/hospitals/jr/</a>
Churchill Hospital	01865 235855	<a href="https://www.ouh.nhs.uk/hospitals/churchill/">https://www.ouh.nhs.uk/hospitals/churchill/</a>
Nuffield Hospital	0300 304 7777	<a href="https://www.ouh.nhs.uk/hospitals/noc/">https://www.ouh.nhs.uk/hospitals/noc/</a>
Warneford Hospital	0800 328 7971	<a href="https://www.nhs.uk/services/hospital/warneford-hospital/RNU33">https://www.nhs.uk/services/hospital/warneford-hospital/RNU33</a>
NHS Direct (non-urgent)	111	<a href="https://www.nhs.uk/">https://www.nhs.uk/</a>
<b>FIRE</b>		
Oxfordshire Fire and Rescue Service	999 / 112	<a href="https://www.oxfordshire.gov.uk/residents/fire-and-public-safety/fire-and-rescue-service/about-oxfordshire-fire-and-rescue-service/fire-stations/deddington-fire-station">https://www.oxfordshire.gov.uk/residents/fire-and-public-safety/fire-and-rescue-service/about-oxfordshire-fire-and-rescue-service/fire-stations/deddington-fire-station</a>
<b>POLICE</b>		
Thames Valley Police	999 / 112	<a href="https://www.thamesvalley.police.uk/">https://www.thamesvalley.police.uk/</a>
Police non-emergency	101	
<b>ENERGY</b>		
National Grid emergency line (power cuts and gas leaks)	0800 111 99 / 105	<a href="https://www.nationalgrid.co.uk/contact-us">https://www.nationalgrid.co.uk/contact-us</a>

Scottish & Southern Electric	105 / 0800 3103105	<a href="https://powertrack.ssen.co.uk">https://powertrack.ssen.co.uk</a>
Thames Water emergency helpline, incl. burst pipes or leaks	0800 316 9800	<a href="https://www.thameswater.co.uk/contact-us/report-a-problem/report-a-problem-online">https://www.thameswater.co.uk/contact-us/report-a-problem/report-a-problem-online</a>
<b>SNOW/WINTER</b>		
OCC Snow Guide		<a href="https://www.oxfordshire.gov.uk/sites/default/files/file/roads-and-transport/snowguide.pdf">https://www.oxfordshire.gov.uk/sites/default/files/file/roads-and-transport/snowguide.pdf</a>
OCC Salting and Snow Clearance		<a href="https://www.oxfordshire.gov.uk/residents/roads-and-transport/street-maintenance-z/salting-and-snow-clearance">https://www.oxfordshire.gov.uk/residents/roads-and-transport/street-maintenance-z/salting-and-snow-clearance</a>
OCC Community Resilience		<a href="https://www.oxfordshire.gov.uk/residents/fire-and-public-safety/emergency-planning/community-resilience">https://www.oxfordshire.gov.uk/residents/fire-and-public-safety/emergency-planning/community-resilience</a>
OCC Community Safety		<a href="https://www.oxfordshire.gov.uk/residents/fire-and-public-safety/community-safety/stay-safe-winter">https://www.oxfordshire.gov.uk/residents/fire-and-public-safety/community-safety/stay-safe-winter</a>
Central Govt Winter Leaflet		<a href="https://assets.publishing.service.gov.uk/media/64fb2e2157e8840013e127ac/winter-leaflet-v3.pdf">https://assets.publishing.service.gov.uk/media/64fb2e2157e8840013e127ac/winter-leaflet-v3.pdf</a>
Central Govt Stay Healthy in Cold Weather		<a href="https://www.gov.uk/government/publications/keep-warm-keep-well-leaflet-gives-advice-on-staying-healthy-in-cold-weather">https://www.gov.uk/government/publications/keep-warm-keep-well-leaflet-gives-advice-on-staying-healthy-in-cold-weather</a>
<b>FLOODS</b>		
Environment Agency Floodline	0345 988 1188	<a href="https://www.gov.uk/government/organisations/environment-agency">https://www.gov.uk/government/organisations/environment-agency</a>
National Flood Forum		<a href="https://nationalfloodforum.org.uk/wp-content/uploads/2016/12/Ready-For-Flooding-26-11-14.pdf">https://nationalfloodforum.org.uk/wp-content/uploads/2016/12/Ready-For-Flooding-26-11-14.pdf</a>
OCC Flood Management Toolkit		<a href="mailto:floodmanagement@oxfordshire.gov.uk">floodmanagement@oxfordshire.gov.uk</a> <a href="https://www.oxfordshirefloodtoolkit.com/">https://www.oxfordshirefloodtoolkit.com/</a>
Environment Agency (National)	03708 506 506	<a href="https://www.gov.uk/government/organisations/environment-agency">https://www.gov.uk/government/organisations/environment-agency</a>
EA incident hotline	0800 80 70 60	<a href="https://www.gov.uk/report-environmental-incident">https://www.gov.uk/report-environmental-incident</a>

<b>LOCAL AUTHORITIES</b>		
OCC – General Enquiries	01865 792422	<a href="https://www.oxfordshire.gov.uk/">https://www.oxfordshire.gov.uk/</a>
OCC – Highways	0345 310 1111	<a href="https://www.oxfordshire.gov.uk/contactus/contact-highways-team#no-back">https://www.oxfordshire.gov.uk/contactus/contact-highways-team#no-back</a>
Urgent Out of Hours	01223 849731	
Fix My Street – for all Highways issues		<a href="https://fixmystreet.oxfordshire.gov.uk/">https://fixmystreet.oxfordshire.gov.uk/</a>
OCC – Adult Social & Health Care	0345 050 7666	<a href="https://www.oxfordshire.gov.uk/contactus/contact-adult-social-and-health-care">https://www.oxfordshire.gov.uk/contactus/contact-adult-social-and-health-care</a>
OCC – Safeguarding	0345 050 7666	<a href="https://www.oxfordshire.gov.uk/contactus/contact-safeguarding-service">https://www.oxfordshire.gov.uk/contactus/contact-safeguarding-service</a>
Cherwell District Council	01295 227001	<a href="https://www.cherwell.gov.uk/">https://www.cherwell.gov.uk/</a>
CDC Environmental Health	01295 227001	<a href="https://www.cherwell.gov.uk/info/7/environment/445/contact-environmental-health">https://www.cherwell.gov.uk/info/7/environment/445/contact-environmental-health</a>
CDC Environmental Services	01295 227990	<a href="https://www.cherwell.gov.uk/info/240/eh-sense-%E2%80%93-environmental-health-support-services">https://www.cherwell.gov.uk/info/240/eh-sense-%E2%80%93-environmental-health-support-services</a>
<b>OTHER AGENCIES</b>		
Mental Health First Aid England		<a href="https://mhfaengland.org/">https://mhfaengland.org/</a>
Samaritans	116123	<a href="http://www.samaritans.org">www.samaritans.org</a>
Citizens Advice	0800 144 8848	<a href="https://www.citizensadvice.org.uk/about-us/contact-us/">https://www.citizensadvice.org.uk/about-us/contact-us/</a>
Age UK Oxfordshire	0345 450 1276	<a href="https://www.ageuk.org.uk/oxfordshire/">https://www.ageuk.org.uk/oxfordshire/</a>
Domestic abuse	0808 2000 247	<a href="https://www.nationaldahelpline.org.uk/">https://www.nationaldahelpline.org.uk/</a>
Domestic abuse silent lifeline/'Ask for Angela'	999-55	
Childline	0800 1111	<a href="https://www.childline.org.uk/get-support/contacting-childline/">https://www.childline.org.uk/get-support/contacting-childline/</a>
<p><i>No responsibility is taken for the accuracy of this data which is checked annually. Last updated 12 January 2025</i></p>		

