



Joint Oxfordshire Resilience Team(JORT)

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Who are we

- Team of 6 (4 resilience officers, 1 Senior resilience officer and 1 resilience manager).
- We work under/are embedded with the Fire and Rescue Service within the County Council structure.
- We provide a 24 hour on call response to emergencies across Oxfordshire.
- We are a Category 1 Responder under CCA 2004.



What we do- Prepare

- We help communities develop Community Emergency Plans (not just for flooding risk).
- Attend community resilience events including with partners.
- Provide information resources to communities and individuals (there are bags available).
- Write and activate the County Council's emergency plans.
- Oxfordshire Flood Toolkit is managed by the Council's Lead Local Flood Authority.



What we do - Response

- We activate and coordinate the County Flood Plan, working with Districts and other partners to safeguard the most vulnerable.
- We warn and inform via parishes, districts and social media/adverse weather pages, as well as informing communities with Community Emergency Plans who are affected.
- We activate and manage assistance centres when required to provide a place of safety for people who may have been displaced.
- We provide tactical guidance from a local authority perspective through multi agency working.
- Oxfordshire County Council's policy is **NOT** to provide sandbags in response to flooding, district councils may have their own policies. (There are exceptions – full sandbag policy can be found on the flood toolkit.)



What we do- Recovery

- We help affected areas return to a new state of normal after an event.
- Financial support – various grants may be made available by the government for Local Authorities to manage (E.g. council tax relief, recovery grants).
- Run and take part in debriefs to learn from experience.



What can you/members of the public do- Prepare

- Get and know where your home/flood insurance policy documents are.
- Understand your risk of flood - you can check online.
- Prepare a personal flood plan (what will you do, where will you go, consider pets etc).
- Install own flood mitigation - flood boards, air brick covers etc.
- Register on Priority Service Register lists if necessary.
- Engage with your local community/Parish to write a Community Emergency Plan.
- Report blocked culverts and drains on Fix My Street.



What can you/members of the public do- Response

- Activate your Community Emergency Plan.
- Contact insurer/landlord.
- Move valuables and furniture upstairs out of flood water.
- Check on neighbours if safe to do so.
- If property is affected by flooding and its **safe** turn off electrics.
- Bung toilets if flood water is coming through the toilets.
- If there is risk to life call 999 and ask for Fire Service.



What can you/members of the public do- Recovery

- Speak to insurer/landlord as soon as practically possible.
- Review your Community Emergency Plan (what worked/what didn't).
- Encourage the development of a Community Emergency Plan if there isn't one.
- Replace any flood protection you have used and needs replacing.
- Remember that flood water often contains contaminants so make sure to wash hands regularly.



Key places information

- Oxfordshire Flood Toolkit: [Oxfordshire County Council – Flood Toolkit \(oxfordshirefloodtoolkit.com\)](https://oxfordshirefloodtoolkit.com)
- Flood risk checker: [Where do you want to check? - Check your long term flood risk - GOV.UK \(check-long-term-flood-risk.service.gov.uk\)](https://check-long-term-flood-risk.service.gov.uk)
- Gauge Map: [Latest updates on Storm Franklin | GaugeMap](#)
- Fix My Street: [FixMyStreet](#)
- Community resilience page: [Community resilience | Oxfordshire County Council](#)
- OCC Sandbag Policy: [Oxfordshire-County-Council-Sandbag-Policy.pdf](#)



Personal & Community Preparation is Key

Thank you